

Call Transfer

There are two ways to transfer a call: Blind Transfer and Attended Transfer.

Blind Transfer:

- Press Tran Button or Transfer softkey during the active conversation, the call will be on hold, there will be a dial tone. Dial the second telephone number
- Hang up to complete the transfer
- You will be disconnected from the call

Attended Transfer:

- Press Tran button or Transfer softkey during the active conversation, the call will be on hold, there will be a dial tone. Dial the second telephone number
- When the phone is answered, you can have a private conversation without the first person hearing it, then hang up to complete the transfer
- You will be disconnected from the call

Call Forward

- Press the following softkeys: Menu->Features->Enter->Forward->Enter
- There are 5 options: Always Forward, Busy Forward, No Answer Forward, Busy/No Answer Forward, Cancel Forward
- If you choose one of them(except Cancel Forward), you need to enter the number you want to forward your calls to. Press Save to save the changes

Conference Call

- Press the Conf softkey during an active call
- The first call is placed on hold. You will hear a dial tone. Dial the number to conference in, then press the Send softkey
- When the call is answered, the conference call will now include you and the other two parties
- Hang up to disconnect all parties

You can use the Menu on the phone to adjust and customize the phone settings.

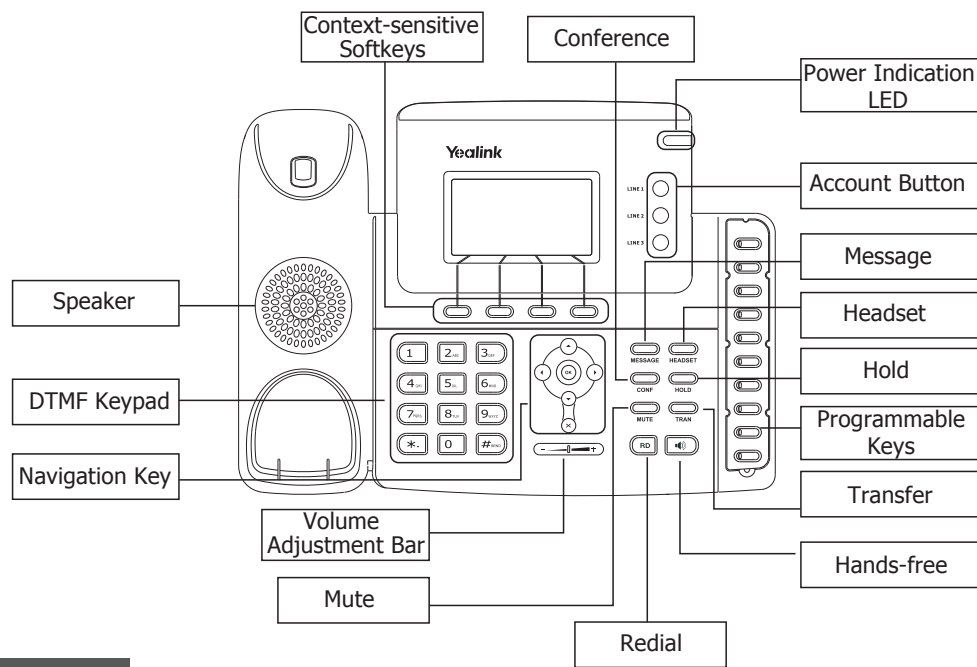
Sub-Menu	Description
Status	You can check the status of your IP phone: IP address, MAC address, Firmware version, Account information, etc.
Accounts	You can check and configure the accounts information including the name, password, SIP Proxy, STUN Status, etc.
Network	It shows a summary of network-related parameters for your phone, such as WAN/LAN port option, VLAN option.
Features	Some advanced phone configuration can be customized in this sub-menu: Forward, Call Waiting, Auto Answer, DSS Keys.
Settings	Some Basic settings can be customized in this sub-menu: Language, Time, Ring Tone, Phone Volume, Reset to Factory.
Message	It allows the users to check and edit the voice mail and SMS.
History	You can check the call history here: All calls, Dial Calls, Received Calls, Missed Calls, Forwarded Calls.
Directory	It shows the contact list of the phone.



Enterprise IP Phone SIP-T26P



Quick Reference



LEDs

Table 1 Programmable Keys as Call /Line Appearance Buttons

LED Status	Description
Steady green	Call/line appearance is in idle status
Slow blinking red	Call/line appearance is ringing
Steady red	Call/line appearance is active
Fast blinking red	Call/line appearance is not available
Off	It is not active as Call/Line appearance buttons

Table 2 Account Button LEDs

LED Status	Description
Steady green	The account is active
Blinking green	There is an incoming call to the account
Off	The phone is in idle status whether registered/unregistered

Table 3 Power Indication LED

LED Status	Description
Steady green	Power on
Off	Power off

Making a call

Step 1: Choose one of the following devices:

- Lift the handset
- Press the Speaker button
- Press the Headset button if the headset is connected to the Headset Port in advance
- Dial the number directly, in this case the conversation will be in Speaker Mode

Step 2: Press an available line button if there is more than one account, then

- Dial the number you want to call, or
- Press the Directory softkey, use the navigation button to highlight your choice, or
- Press History softkey, use the navigation button to highlight your choice (press Left/Right button to chose All Calls, Missed Calls, Dialed Calls, Received Calls and Forwarded Calls) or
- Press the RD button to call the last number called

Step 3: press the Send button or Send softkey to make the call out

Note: If you dial the number directly in Step 1, you can ignore Step 2 and go straightly to Step 3. During the conversation, you can swift between Headset, Handset and Speakerphone by pressing the corresponding button or lifting the handset.

Answering a call

Answering an incoming call in the following ways:

- If you are not on another phone, lift the handset or press the Speaker button/ Answer softkey to answer using the speakerphone, or press the Headset button to answer using the headset
- If you are on another call, press the answer softkey

Muting a Call

- Press the Mute button to mute the call, press the button again to cancel

Volume Adjustment

- During the call, you can press the volume adjustment bars to adjust the volume

Putting a Call on Hold

- Press the Hold button or Hold softkey to put your active call on hold
- If there is only one call on hold, press the Resume softkey or Hold button to retrieve the call
- If there are more than one call on hold, press the line button, press the Up/Down button to highlight the call, press the Resume softkey or Hold button to retrieve the call

Speed Dial

- Speed dial numbers must already be set into the phone, please check the relating content in the user manual for more details
- Press the DSS Keys which has been set as Speed Dial button, the entry in the speed dial list assigned in advance will be dialed automatically